

# Sharing Data Vital to Future Success - GeoPlace 2018



The recent GeoPlace Annual Conference took place on Thursday 10 May at Edgbaston Cricket Club in Birmingham, UK. Although many topics were discussed throughout the day, talk often circled back to needing one central hub of data that everyone has access to if the industry is going to progress.

The welcome talk was given by Nick Chapallaz, Managing Director of GeoPlace, who announced that this is the biggest ever GeoPlace conference, attended by 420 delegates. This achievement was attributed to the growing addressing sector - with 2.5 billion street and address data records held and 35 million changes being made per year.

## The Value of Data

Some 90 days after the Chancellor set-up the Geospatial Commission in his Autumn Budget (consisting of a £40m investment per year for the first two years) William Priest, director of the Geospatial Commission, took to the stage to provide an update on his plans for the future. Priest noted that the UK is currently ranked 2nd out of 50 countries for geospatial readiness and stressed the difficulty which the nation faces in maintaining its position, considering the significant advances of other countries. Nevertheless, Priest displayed optimism in the future of the industry that will require further technological investment and increasing the accessibility of accurate geospatial data assets through the removal of barriers. He was cautiously optimistic that doing this could see the economy grow by as much as £6-11bn.

Sally Kendall, Head of Street Works Policy and Regulation at the Department for Transport, used her time to provide an update on Street Manager, a new digital service for planning, management and communication of street and road works. The system, which is designed to minimise and plan for the disruption caused by congestion, pothole maintenance, and accidents, uses a single source of open data for all roads and allows for better planning. Thanks to it being developed from user research at a very early stage, she was optimistic it could live up to its promise.

Andrew Button, Data Analysis Manager at Ofcom, spoke about building a complete picture of the UK infrastructure. He thinks linking addresses via a unique property reference number (UPRN) is the key to success in completing this jigsaw. The status of 65,000 households is still unknown which in his words "bugs me", and hopes to improve this and a number of other areas in the future.

## Using Data to Our Advantage

Providing health and care to those who need it costs approximately £3.5bn in the county of Kent. With this being such a huge sector, Dr Abraham P. George, Consultant in Public Health at Kent County Council, called for a linked dataset from GPs, mental health wards, hospitals, social care records, hospices, and more, using UPRN. Having access to data such as age, gender, demographics, risk score, and previous health visits, will not only help providers cope with the pressures of demand, but also anticipate future demand for a more effective system. He ended with "right data, right analysis, right structure".

Jai Ghai, Application Manager at Wolverhampton City Council, spoke about developing a central website where any information a citizen would need, could be found. He used the quote: "Using data to drive change, delivering improved decision making, efficiencies and performance across the business contributing to increased customer satisfaction", to sum up their mission which will of course require accurate, relevant, and up-to-date data. The system will have a 'cloud first' strategy using Microsoft Azure with an in-house web service being developed.

With £336m lost through fraud from 75,000+ cases each year, Peter Wilson, Director of Counter Fraud at CIPFA, discussed Fraud Hub - an analytics solution that helps prevent, detect and recover losses from fraud, helping councils optimise their resources for tracking down the lost money and preventing future cases. With councils under continuous financial strain, this could be a game changer.

## Roundtable Discussion

There were 26 roundtables to choose from in the main hall. Table 1 was hosted by Dinesh Thanigasalam, Commercial Director of Aligned Assets, with the theme of 'Closer Working with the Emergency Services', who attempted, within the allowed time, to facilitate discussion around three key questions.

The first question focused on the topic of Emergency Services having access to the correct data to find streets and properties as easy as possible. The fire service was used as an example for when a call out is required. They are alerted that someone may be at risk and can find out more information if needed as they have access to council data on citizens. Unfortunately, councils don't have access to fire service data which could help safeguard citizens and staff if made available. One rule for all and one central system was called for. One of

the participants commented that Wales is using UPRN to de-personalise data and asked why could this not be used in England?

The second question addressed how emergency services could best find non-postal addresses like bridges, lampposts, old mines, or when shop names are used rather than an address. The idea of a second naming system was brought up where these things could be referenced. Having this would ultimately help community safety as it would be possible to pinpoint otherwise hard to locate locations, but everyone agreed a nationally consistent system is needed.

## Benefits of Accurate Data

After lunch, Mike James & Alistair Calder from the Office for National Statistics, and Juliet Whitworth from the Local Government Association, discussed preparations for the 2021 Census. AddressBase Premium is being used to track deliveries, reminders and follow-ups of the census. They all spoke of the huge task and challenges ahead, mainly from people living in 'problematic properties' like universities, park homes, caravans, hostels, and houseboats. The process for collecting the required high-accuracy data is their biggest concern - especially since the results will influence subsequent government policy-making.

Jon Franklin, Head of Data & Information Strategy at the Valuation Office Agency, used his presentation to explain a flawed understanding of what addresses actually represent in the hope that datasets can be used more efficiently. He finished with a few funny addresses including 'Four Wheel Drive, Rougham' and 'Laughing Snakes, Limpley Stoke'.

After another chance to look round the exhibition, Glenn Dobson and Cathy Coelho, respectively Principal Chairs of the Regional Streets Group and Regional Address Group, stated that working as a community in regards to the maintenance of street and address information is essential to the successful delivery of public, private, and emergency services. They think they've made huge progress since last year, but finished emphasising the importance of feedback and input to them in progressing forward.

## Exemplar Awards

The day concluded with the presentation of the Exemplar Award to Mid Sussex District Council for its work using its local address register to underpin a bid for money from the Chancellor's £190m Local Full Fibre Networks Challenge Fund. Other award winners included Ian David, who recently retired from Bridgend County Borough Council, who won the Peer Award; Dacorum Borough Council and Bournemouth Borough Council were announced as winners of the Data Quality and Improvement Award for Addresses 2018 and the Data Quality and Improvement Award for Streets 2018 respectively.

The packed out rooms, buzzing atmosphere and diverse voices made for an interesting day. It is now time to put these ideas into motion!

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<https://www.gim-international.com/content/article/sharing-data-vital-to-future-success-geoplace-2018>

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